



Position: Systems Engineer
FLSA Exemption Status: Exempt
Location: Phoenix, AZ
Date: February 24, 2010

About Us:

Highwinds is an established leader in multi-platform IP services, content replication, and delivery software and services. Since 2002, we have provided for the advancement of a wide range of technologies - including messaging bus architecture, network management, distributed file systems and advanced routing methods.

If you are motivated to deliver high quality and innovative services, Highwinds can offer you a great career opportunity. We offer benefits including 401k, medical, dental, vision, paid time off, and a competitive salary to qualified team members.

Job Summary:

We are looking for a diligent engineer with proven success in administering large Windows or Linux environments. The qualified candidate will ensure production servers are 100% available. The ability to work effectively with multiple technical teams is a necessity for success. Leadership skills are highly desirable with an ultimate commitment to operational excellence.

Required Personal Skills:

Qualified applicants must be able to demonstrate the following:

- A strong sense of responsibility and initiative
- A strong desire to learn and improve
- Excellent deductive reasoning & problem solving skills
- An ability to complete tasks carefully and accurately
- Excellent interpersonal/communication skills
- An ability to work independently and as part of a team
- Dedication and commitment to providing continuous service for the advancement of technology

Responsibilities:

50% - Provide support for systems software and hardware issues for all technical teams within the company.

30% - Provide systems administration and system architectural experience in support of Highwinds Linux and Windows infrastructure.

10% - Develop, enhance and maintain systems and software.

5% - Organize and lead training sessions for Highwinds personnel that work with our product offerings.

5% - Selection, evaluation, and integration of new hardware and software standards for Highwinds Systems, in cooperation with other engineering groups.

Qualifications:

Mandatory

- At least 1 year demonstrated experience in managing multi-vendor Linux and Windows server system installations. At least 1 year working knowledge of Linux and Windows backup methodologies, device configuration, systems logging and exception diagnosis.
- At least 1 year demonstrated knowledge of Perl, PHP and Linux shell programming techniques as related to Internet applications design, network management and Linux systems management. In addition, 1 year of working knowledge of Unix systems utilities (e.g., bash, sh, sed, awk, rcs, svn).
- At least 1 year working knowledge of the IP protocol suite, specifically relating to the applications and services that run above these protocols: SSH, NNTP, DNS, SMTP, IMAP, HTTP/HTML, FTP.
- Strong abilities in software and systems testing and debugging.
- Demonstrated ability to design and code critical systems projects. Ability to think creatively and communicate accurately. Demonstrated customer service experience.

Highly Desired

- Window Media Services and Flash Media Services experiences: RTSP, MMS, RTMP, C#, C++, .NET, IIS, Actionscript.

Desired

- At least 1 year of working knowledge of specific Windows administration functions relating to AD, user management, server security, server monitoring, SMS/MOM, .NET Framework.
- At least 3 years experience writing technical documents and procedures for engineering groups.

Working Conditions:

- Basic office environment
- Overtime may be required to meet deadlines
- Occasional travel may be required
- Regular scheduled hours are M-F, 7am – 4pm

This job description is not intended to be all inclusive.

Highwinds is an Equal Opportunity Employer.

If you are interested in this position with Highwinds, please submit your cover letter and résumé to careers@highwinds.com. In the subject line of your email, please include the title of the position.

If your experience and qualifications match our current needs, you will be contacted by a member of our human resources team. We look forward to hearing from you!