



Position: Senior Systems Engineer - Windows

FLSA Exemption Status: Exempt

Location: Winter Park, FL

Date: February 24, 2010

About Us:

Highwinds is an established leader in multi-platform IP services, content replication, and delivery software and services. Since 2002, we have provided for the advancement of a wide range of technologies - including messaging bus architecture, network management, distributed file systems and advanced routing methods.

If you are motivated to deliver high quality and innovative services, Highwinds can offer you a great career opportunity. We offer benefits including 401k, medical, dental, vision, paid time off, and a competitive salary to qualified team members.

Job Summary:

We are looking for a diligent engineer with proven success in administering large Windows environments. The qualified candidate will ensure production servers are 100% available. The ability to work effectively with multiple technical teams is a necessity for success. Leadership skills are highly desirable with an ultimate commitment to operational excellence.

Required Personal Skills:

Qualified applicants must be able to demonstrate the following:

- A strong sense of responsibility and initiative
- A strong desire to learn and improve
- Excellent deductive reasoning & problem solving skills
- An ability to complete tasks carefully and accurately
- Excellent interpersonal/communication skills
- An ability to work independently and as part of a team
- Dedication and commitment to providing continuous service for the advancement of technology

Responsibilities:

50% - Provide support for systems software and hardware issues for the CDN team.

30% - Provide technical leadership in the quality assurance function of CDN services.

20% - Provide Tier 2 customer support for our CDN services.

Qualifications:

Mandatory

- At least 3 years of demonstrated experience in managing Windows server system installations.
- At least 3 years of working knowledge of Windows and Linux device configuration, systems logging and performance monitoring and exception diagnosis.
- At least 3 years demonstrated knowledge of scripting languages as related to Internet applications design, network management and Windows and Linux systems management. In addition, 1 years of working knowledge of UNIX systems utilities (e.g., bash, sh, sed, awk, rcs, and svn.)
- At least 3 years working knowledge of the IP protocol suite, specifically relating to the applications and services that run above these protocols: SSH, DNS, SMNP, IMAP, HTTP/HTML, FTP.
- At least 3 years of working knowledge of specific Windows administration functions relating to AD, user management, server security, server/performance monitoring, SMS/MOM, .NET Framework.
- Demonstrated ability to automate Windows administration. Ability to think creatively and communicate accurately. Demonstrated customer service experience.
- Strong abilities in software and systems testing and debugging.

Highly Desired

- Window Media Services and Flash Media Services experiences: RTSP, MMS, RTMP, C#, C++, .NET, IIS, Actionscript.

Desired

- At least 3 years experience writing technical documents and procedures for engineering groups.

Working Conditions:

- Basic office environment

This job description is not intended to be all inclusive.

Highwinds is an Equal Opportunity Employer.

If you are interested in this position with Highwinds, please submit your cover letter and résumé to careers@highwinds.com. In the subject line of your email, please include the title of the position.

If your experience and qualifications match our current needs, you will be contacted by a member of our human resources team. We look forward to hearing from you!